



Optimum Performance Physical Therapy, LLC

Patient Information:

Name: _____ DOB: _____ SS# _____

Address: _____

Phone: (H) _____ (W) _____ (C) _____

Sex: Male _____ Female _____ Marital Status: M S D W Email: _____

Employer Name/ Address: _____

Referring Physician: _____ (P) _____

Primary Care Physician: _____ (P) _____

Body Part: _____ Injury: _____ Surgery: _____

Insurance Information:

Primary Insurance: _____ Policy # _____ Group # _____

Policy Holder: _____ DOB: _____ SS# _____

Phone # _____

Secondary Insurance: _____ Policy # _____ Group # _____

Policy Holder: _____ DOB: _____ SS# _____

Phone # _____

WKCP (Worker's Compensation)

Carrier's Name: _____ DOI: _____ Claim #: _____

Billing Address: _____

Adjuster: _____ (P) _____ Referring Physician: _____

How did injury occur: _____ Surgery: _____ Type of Surgery: _____

MVA (Motor Vehicle Accident)

Name of Auto Insurance: _____ DOA: _____ Claim #: _____

Billing Address: _____

Were they seen anywhere after the accident: _____

I have reviewed the above information, other than any changes indicated above; I found the information to be correct. I have been informed of the coverage verified and understand that this is only a verbal verification of benefits, not guarantee of payment by my insurance company. This is not a guarantee of payment. We encourage you to independently verify you own insurance.

Patient Signature: _____ (seal) **Date:** _____



Optimum Performance Physical Therapy, LLC

To ensure you receive a complete and thorough evaluation, please provide us with the most accurate, important, and up to date background information

Name: _____ Date: _____

Occupation: _____ Employer: _____

Date of injury or onset: _____ Date of Surgery: _____ Type of Surgery: _____

Briefly describe your symptoms: _____

Dominant side: ☐ Right ☐ Left Involved side: ☐ Right ☐ Left

How did your injury occur:

- | | | | |
|---|-----------------------------------|-----------------------------------|--|
| ☐ Work incident | ☐ Fall | ☐ Carrying | ☐ MVA |
| ☐ Recreation/sports | ☐ Throwing | ☐ Pushing | ☐ Impact injury |
| ☐ Home injury | ☐ Trauma | ☐ Pulling | ☐ Running |
| ☐ Degenerative process | ☐ Lifting | ☐ Overuse | ☐ Infection |
| ☐ Unknown | Other: _____ | | |

Have you had any of the following tests for this condition?

- | | | | |
|---------------------------------------|---|--|---------------------------------------|
| ☐ Angiogram | ☐ Doppler ultrasound | ☐ MRI | ☐ Stool test |
| ☐ Arthroscopy | ☐ Echocardiogram | ☐ Myelogram | ☐ Stress test |
| ☐ Biopsy | ☐ EEG | ☐ NVC | ☐ Stress x-ray |
| ☐ Blood tests | ☐ EKG | ☐ Pap smear | ☐ Urine test |
| ☐ Bronchoscopy | ☐ EMG | ☐ Pulmonary function test | ☐ X-rays |
| ☐ CT scan | ☐ Mammogram | ☐ Spinal tap | Other: _____ |

Test Results: _____

Nature of pain/symptoms:

- | | | | |
|-----------------------------------|--|------------------------------------|---------------------------------------|
| ☐ Aching | ☐ Numbness & tingling | ☐ Radiating | ☐ Throbbing |
| ☐ Burning | ☐ Occasional | ☐ Shooting | ☐ Other: _____ |
| ☐ Constant | ☐ Periodic | ☐ Stabbing | |
| ☐ Dull | ☐ Pins & needles | ☐ Sharp | |

As the day progresses do symptoms: ☐ Increase ☐ Decrease ☐ Stays the same

Do symptoms wake you at night? ☐ Yes ☐ No

What alleviates your symptoms? (Please check all that apply)

- | | | |
|---|--|---|
| ☐ Coughing/sneezing | ☐ Moving | ☐ Stress |
| ☐ Cold | ☐ Reaching across body | ☐ Sustained bending |
| ☐ Cutting/pivoting | ☐ Reaching behind back | ☐ Swallowing |
| ☐ Exercise | ☐ Reaching in front of body | ☐ Taking deep breaths |
| ☐ Going to/rising from sitting | ☐ Recreation/sports | ☐ Talking |
| ☐ Heat | ☐ Repetitive activities | ☐ Chewing |
| ☐ Kneeling | ☐ Rest | ☐ Twisting |
| ☐ Jumping | ☐ Sitting | ☐ Wearing splint/orthotics |
| ☐ Lying down | ☐ Sleeping | ☐ Uneven ground |
| ☐ Looking overhead | ☐ Squatting | ☐ Up/down stairs |
| ☐ Massage | ☐ Standing | Other: _____ |
| ☐ Medication | ☐ Stretching | |

What aggravates your symptoms? (Please check all that apply)

- | | | |
|---|--|---|
| ☐ Coughing/sneezing | ☐ Moving | ☐ Stress |
| ☐ Cold | ☐ Reaching across body | ☐ Sustained bending |
| ☐ Cutting/pivoting | ☐ Reaching behind back | ☐ Swallowing |
| ☐ Exercise | ☐ Reaching in front of body | ☐ Taking deep breaths |
| ☐ Going to/rising from sitting | ☐ Recreation/sports | ☐ Talking |
| ☐ Heat | ☐ Repetitive activities | ☐ Chewing |
| ☐ Kneeling | ☐ Rest | ☐ Twisting |
| ☐ Jumping | ☐ Sitting | ☐ Wearing splint/orthotics |
| ☐ Lying down | ☐ Sleeping | ☐ Uneven ground |
| ☐ Looking overhead | ☐ Squatting | ☐ Up/down stairs |
| ☐ Massage | ☐ Standing | Other: _____ |
| ☐ Medication | ☐ Stretching | |

Medications you are currently taking: (Please check all that apply)

☐ Antacids	☐ Decongestants	☐ Steroids
☐ Advil/Aleve	☐ Tylenol	☐ Anticoagulant
☐ ibuprofen/naproxen	☐ Aspirin	☐ Relaxants
☐ antihistamines	☐ Analgesics	☐ Herbal supplements

Other: _____

Family History: (Please check all that apply)

☐ Heart disease	☐ Arthritis	☐ Osteoporosis	☐ Stroke
☐ Diabetes	☐ Hypertension	☐ Psychological	☐ Cancer

Other: _____

Personal Medical History: (Please check all that apply)

☐ Arthritis	☐ Broken bones/fractures	☐ Osteoporosis
☐ Blood disorder	☐ Circulation/vascular problems	☐ Heart problems
☐ High blood pressure	☐ Lung problems	☐ Stroke
☐ Diabetes/high blood sugar	☐ Muscular dystrophy	☐ Parkinson disease
☐ Low blood sugar/ hydroglycemia	☐ Cancer	☐ Seizures/epilepsy
☐ Head injury	☐ Thyroid problems	☐ Allergies
☐ Multiple sclerosis	☐ Infectious disease	☐ Repeated infections
☐ Kidney problems	☐ Developmental/growth problems	☐ Skin disease
☐ Ulcers/stomach problems	☐ Depression	Other: _____

Symptoms you have experienced in the past year: (Please check all that apply)

☐ Chest pain	☐ Loss of balance	☐ Weight loss/gain
☐ Heart palpitations	☐ Difficulty walking	☐ Urinary problems
☐ Cough	☐ Joint pain/swelling	☐ Fever/chills/sweats
☐ Hoarseness	☐ Pain at night	☐ Headaches
☐ Shortness of breath	☐ Difficulty sleeping	☐ Hearing problems
☐ Dizziness/blackouts	☐ Loss of appetite	☐ Vision problems
☐ Coordination problems	☐ Nausea/vomiting	☐ Difficulty swallowing
☐ Weakness in arms/legs	☐ Bowel problems	

Other: _____

Please list any recent/relevant surgeries or hospitalizations:

_____	Date: _____
_____	Date: _____
_____	Date: _____

Do you smoke? ☐ Yes ☐ No Packs per day: _____ Cigars/pipes per day: _____Have you smoked in the past? ☐ Yes ☐ No Year quit: _____

How many days per week do you consume alcoholic beverages? _____ How many drinks per day? _____

How often do you exercise: ☐ 5+ days/week ☐ 1-2 days per/week ☐ Occasionally ☐ Never

What do your athletic/recreational activities entail: _____

Other Providers you have seen for this problem:

☐ Acupuncturist	☐ Massage therapist	☐ Occupational therapist
☐ Cardiologist	☐ Neurologist	☐ OB/GYN
☐ Chiropractor	☐ Orthopedist	☐ Primary care physician
☐ Dentist	☐ Osteopath	☐ Rheumatologist
☐ Family practioner	☐ Pediatrician	Other: _____
☐ Internist	☐ Podiatrist	

Patient Signature: _____

Date: _____

Parent/Guardian Signature: _____

Date: _____



Name: _____ Date: _____

Quick Dash

Please rate your ability to do the following activities in the last week by circling the number below the appropriate response.

	NO DIFFICULTY	MILD DIFFICULTY	MODERATE DIFFICULTY	SEVERE DIFFICULTY	UNABLE
1. Open a tight or new jar.	1	2	3	4	5
2. Do heavy household chores (e.g., wash walls, floors).	1	2	3	4	5
3. Carry a shopping bag or briefcase.	1	2	3	4	5
4. Wash your back.	1	2	3	4	5
5. Use a knife to cut food.	1	2	3	4	5
6. Recreational activities in which you take some force or impact through your arm, shoulder or hand (e.g., golf, hammering, tennis, etc.).	1	2	3	4	5

	NOT AT ALL	SLIGHTLY	MODERATELY	QUITE A BIT	EXTREMELY
7. During the past week, <i>to what extent</i> has your arm, shoulder or hand problem interfered with your normal social activities with family, friends, neighbors or groups?	1	2	3	4	5

	NOT LIMITED AT ALL	SLIGHTLY LIMITED	MODERATELY LIMITED	VERY LIMITED	UNABLE
8. During the past week, were you limited in your work or other regular daily activities as a result of your arm, shoulder or hand problem?	1	2	3	4	5

Please rate the severity of the following symptoms in the last week. (circle number)

	NONE	MILD	MODERATE	SEVERE	EXTREME
9. Arm, shoulder or hand pain.	1	2	3	4	5
10. Tingling (pins and needles) in your arm, shoulder or hand.	1	2	3	4	5

	NO DIFFICULTY	MILD DIFFICULTY	MODERATE DIFFICULTY	SEVERE DIFFICULTY	SO MUCH DIFFICULTY THAT I CAN'T SLEEP
11. During the past week, how much difficulty have you had sleeping because of the pain in your arm, shoulder or hand? (circle number)	1	2	3	4	5



OPTIMUM PERFORMANCE PHYSICAL THERAPY, LLC

Payment Policy and Procedures

Please read carefully before you sign. Your signature acknowledges understanding of items set forth herein. If you have questions regarding any sections, please ask our staff for assistance.

Release of Information

I give permission to OPTIMUM PERFORMANCE PHYSICAL THERAPY, LLC, to release information, verbal and written, contained in my medical record, and other related information, to my insurance company, rehab nurse, case manager, attorney, employer and/or related healthcare provider, assignees and/or beneficiaries and all other related persons as it relates to my treatment. I authorize OPTIMUM PERFORMANCE PHYSICAL THERAPY, LLC to obtain medical records and/or professional information from my physician and other medical professionals as it relates to my treatment. _____ **Initials**

Consent to Medical and Therapeutic Services

I consent to the procedures, which may be performed during the duration of care at Optimum Performance Physical Therapy, LLC. I understand that if I fail to carry out the follow-up medical care, I do so at my own risk. I also understand that the rehabilitation process, by its very nature, involves certain inherent and unavoidable risks, including falls, and other similar injuries, and the only alternative to entirely avoid these risks would be to forego rehabilitation altogether. I understand that I have been referred for rehabilitative treatment and care to Optimum Performance Physical Therapy, LLC. Optimum Performance Physical Therapy, LLC has described my individual treatment plan. I understand that I have the right to have any questions answered prior to receiving any treatment, including any risks or alternative treatment plan that has been prescribed by my physician and or recommended by my therapist. _____ **Initials**

Financial Agreement/ Guarantee of Payment and Assignment of Benefits

I request that payment of authorized insurance company(s), attorney, or legal representative, be made on my behalf to OPTIMUM PERFORMANCE PHYSICAL THERAPY, LLC. I authorize, OPTIMUM PERFORMANCE PHYSICAL THERAPY, LLC, if it chooses, to pursue on my behalf any appeals of the denial of my insurance benefits, and to release my medical records as required to determine benefits payable. OPTIMUM PERFORMANCE PHYSICAL THERAPY, LLC, its agents, and employees are hereby released from any and all liability of any nature that may arise from the release of information. I guarantee the payment of the full and entire allowed amount of all bills for services rendered for the patient. Any self-pay amounts not paid within forty-five (45) days of any notice of non-payment shall be subject to progressive collection activities up to and including referral to an independent collection agency or attorney for legal action, plus attorney fees up to 33 1/3% additional and court costs. I also understand that all insurance coverage quoted to me and /or responsible parties are estimated, and final determination of benefits and coverage lies with my insurance company. I certify that I have disclosed all health coverage information and I agree to provide OPTIMUM PERFORMANCE PHYSICAL THERAPY, LLC, with any changes in my insurance coverage in a timely manner. I understand that as a courtesy and based on the information I provide, OPTIMUM PERFORMANCE PHYSICAL THERAPY, LLC, will attempt to verify my insurance benefits. I understand that verification is never a guarantee of payment. I am responsible for payment of all co-pays and coinsurance estimates at the time of service and that these estimates may be higher than those for my primary care physician. Once my insurance company has processed claims, if the amount collected at the time of service was not enough to cover my portion, I may be billed in addition to cover my portion. Likewise, if the estimate I paid was more than my portion, I may be entitled to a refund. After 90 days of billing any secondary payer, unpaid coinsurance may become my responsibility.

_____ **Initials**

Printed Name of Patient or Guardian

(seal)

Date: _____



OPTIMUM PERFORMANCE PHYSICAL THERAPY, LLC

Managed Care Plan Obligations

I understand that my insurance carrier may require me to have a current and complete written referral from my primary care physician. I understand that OPTIMUM PERFORMANCE PHYSICAL THERAPY, LLC, recommends I check with my carrier directly. If a referral is required and is not presented prior to my treatment being rendered, my insurance may not cover all or a portion of the medical expenses incurred. In this instance, I am responsible for all uncovered charges. It is my responsibility to assist OPTIMUM PERFORMANCE PHYSICAL THERAPY, LLC in obtaining additional referrals when necessary and appropriate. Should I require additional or more specific information regarding my insurance coverage, I will contact my carrier directly.

_____**Initials**

Cancellation/No Show Policy/Late Policy

It is our desire at OPTIMUM PERFORMANCE PHYSICAL THERAPY, LLC to provide every patient with the highest quality of care and services in a timely manner. Therefore, we provide a reserved time slot for each patient so there is minimal waiting, and each patient receives individual care.

In order to continue with this high-quality service, we ask that you call at least 24 hours in advance if you are unable to keep your scheduled appointment. Missed appointments or greater than 15 minutes late without notifying staff, **may result in a \$75 no show/cancellation fee.** Furthermore, additional scheduled visits may be automatically cancelled.

We understand that personal schedules can be hectic, but to accommodate the needs of all our patients, we must maintain some level of accountability. Missed appointments on your part do not allow for continuity of care and affects your ability to reach the goals set by you and your physical therapist.

Thank you for your consideration, our staff and other patients who may need your appointment time.

_____**Initials**

HIPAA Privacy Authorization

I, _____, give OPTIMUM PERFORMANCE PHYSICAL THERAPY, LLC, permission to share my information with

☐ Any member of my family

☐ These Individuals: _____

☐ Do not speak or share any of my information with family or friends, unless I give written/verbal permission

Your information may be sent to healthcare providers, health insurance companies protected by the federal privacy regulations, and to the individual(s) of your choice.

Your information may be:

- Transferred or utilized between the administration and professional staff
- Transferred from OPPT to the billing contractor who handles our billing. They have signed an agreement not to utilize your records other than those necessary to administer your insurance claim and pervade internal reports to OPTIMUM PERFORMANCE PHYSICAL THERAPY, LLC.

You may refuse to sign this authorization and it will not affect your ability to obtain treatment. You may receive a copy of this authorization at the time of signing and/or revoke this authorization at any time by sending a written notification to the office

_____**Initials.**

Printed Name of Patient or Guardian

Date: _____

(seal)
Signature of Patient or Guardian

Date

ATTENDANCE POLICY

Time is valuable! Our treatment model provides one-on-one time with your therapist for every appointment. We understand that situations occasionally arise requiring you to cancel an appointment and will work with you to make schedule changes whenever possible. However, to allow us to provide individualized care to every patient, we have implemented the following cancellation policy:

Notice Requirement:

If you need to cancel or reschedule an appointment, please provide us with at least 24 hours' notice. This allows us to offer the time slot to another patient who needs care. Phone call, voice message and email are all acceptable forms of notification.

Cancellation Fee:

Appointments cancelled or rescheduled with less than 24 hours' notice will incur a \$75 cancellation fee, unless able to be rescheduled for the same day. This fee covers the time reserved for your appointment and helps us maintain our scheduling efficiency. This fee is not billable to insurance and payment will be requested on your next visit.

If our office must cancel your appointment for any reason you may choose to meet with another available therapist on the same day, reschedule to another day, or cancel the appointment – you will not be charged.

Illness:

To maintain the health and safety of our staff and patients, the cancellation fee will be waived for acute illness. If you miss 2 consecutive visits due to illness, we may ask that you consult with your doctor before returning to PT.

Work Conflict:

Scheduling challenges due to work demands will be addressed by your therapist on an individual basis and should be discussed on your first visit.

No-Show Policy:

If you do not show up for your scheduled appointment or arrive more than 15 minutes past your appointment time without notifying us, you will be charged the full \$75 fee. If you miss 2 appointments without contacting us, you will be discharged from our care. Communication is key to reaching your therapy goals!

Reminders:

As a courtesy to our patients, when requested we will provide calls or email reminders 1-2 days prior to scheduled appointments. Please note, we need current and correct contact information to provide this service, and the cancellation policy remains in effect even if you do not listen to or read your reminder message!

If you have any questions or need to cancel or reschedule your appointment, please contact our office at

410-828-6778 or **jeffreywoodspt@gmail.com**. We appreciate your understanding and cooperation in this matter.

I acknowledge I have read and understand the above cancellation policy.

_____	_____	_____
Signature	Printed Name	Date



Optimum Performance Physical Therapy, LLC
8600 LaSalle Road
Chester Bldg.; Suite 322
Towson, MD 21286

Understanding Your First Visit

Cancellation Policy

We take great pride in the *time* and *service* we provide our patients. We know your time is valuable and we are dedicated to providing you a thorough, comprehensive treatment at each and every visit. You will always be served with the highest level of respect, integrity and in the most cost-effective manner.

We would appreciate *your* consideration as well. Patient cancellations and missed appointments are inevitable. In the event you are going to be late or cannot attend your appointment, please call Optimum Performance Physical Therapy at 410-828-OPPT (6778) to notify our staff. **Failure to notify staff may result in a \$75.00 cancellation/no show fee less than 24 hour notice.**

Insurance

We participate with most insurance plans. Ultimately, it is your responsibility to know and understand the terms of your insurance coverage. Your insurance plan is a contract between you and your carrier. It is your responsibility to know whether your insurance carrier requires a referral or script. In the event that you arrive without a referral when one is required, you will be responsible for the bill or your visit will be rescheduled. We will verify benefits for Physical Therapy and help you understand your coverage. Please remember however, that benefits are not a guarantee of coverage or payment.

Co-Payment: This is a fixed amount set by your insurance company, which you are obligated to pay at the time of service. If your co-pay becomes a burden, please let us know. Legally we cannot waive your co-pay, but we can offer payment plans. Our main goal is to optimize your quality of life.

Co-Insurance: This is your cost share, usually calculated as a percentage of the cost of the service. Each plan and coverage is different. Please check with your insurance company.

Deductible: This is the amount you are responsible for before your insurance plan starts paying for services. Deductibles may not apply to all services. Please check with your insurance company.

Home Exercises

During your time at Optimum Performance Physical Therapy, LLC, we will prescribe exercises to be completed at home. These are individually designed to focus on your biggest limitations. It is important to complete the exercises as prescribed to make gains in range of motion, strength, and function. Failure to comply with the exercise recommendations prescribed to you can adversely affect your recovery. Please make your home exercise program a top priority. We want the best for you and your health. Your active participation and diligence will help us help YOU!

If you have questions or concerns, contact us at 410-828-OPPT (6778) or www.oppt.biz.
We look forward to working with you!